



INTRASOFT wins two landmark EUSS contracts with European Commission

Luxembourg, June 23, 2020 - INTRASOFT International, the global ICT company has been awarded two major new contracts by the European Commission (EC), covering the provision of End-User Support Services (EUSS) for the Digital Workplace (Lot1) and for Information Systems (Lot2).

Regarding the multi-year EUSS-Lot1 project, INTRASOFT, will provide together with ATOS, leader of the winning consortium, expertise for user support services, for the management of the Digital Workplace (DWP) corporate infrastructure, as well as for the IT equipment life cycle management. The contract also covers project and transformation services and will be a key contributor to the modernization of the DWP environment of the European Commission.

As far as the EUSS-Lot2 project is concerned, INTRASOFT, over the course of the next seven years, will lead a consortium aiming to provide managed services for the support of the Information Systems of the 55 General Directorates of the EC and Executive Agencies, their users and the underlying infrastructure. This is a multifaceted project with a diverse array of provided services, varying from database and server operations, to application user support, training and documentation.

It is worth noting that both projects will be based on state-of-the-art concepts such as Knowledge Management, AI driven chatbots and robotic process automation.

Mr. Alexandros Manos, Managing Director of INTRASOFT International commented: "We are extremely proud to announce our new exciting projects with the Directorate General of Informatics. The sheer size of these projects, significantly exceeding combined the half billion Euro mark, signals a new reality for us, as we continue to grow in an unprecedented rate to meet our client demands. More importantly, we and our partners are once again selected by the EC to lead the digital transformation of core IT services that support the work of tens of thousands of users in almost all European Institutions. I am confident that our technological expertise and our focus on User-Experience will enable us to deliver to our client the advanced and high quality IT services they expect."

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About INTRASOFT International:

INTRASOFT International is a leading European IT solutions and services group with a strong international presence, offering innovative and added-value solutions of the highest quality to a wide range of international and national public and private organisations. The company employs more than **2,200 highly skilled professionals**, representing over **20 different nationalities** and mastering more than **18 languages**. With headquarters in **Luxembourg**, INTRASOFT International operates through its operational branches, subsidiaries and offices in **13 countries**: Belgium, Bulgaria, Cyprus, Denmark, Greece, Jordan, Kenya, Luxembourg, Romania, RSA, UK, UAE and USA. More than **500 organisations** in **over 70 countries** worldwide (Institutions and Agencies of the European Union, National Government Organizations, Public Agencies, Financial Institutions, Telecommunication Organizations, and Private Enterprises) have chosen the company's services and solutions to fulfil their business needs. www.intrasoft-intl.com

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