"New enhanced customer experience" – EPA Attiki entrusts new IT project to INTRASOFT International

Luxembourg, and Athens, 17 July 2017 – INTRASOFT International, a global ICT company, has been selected by **Attiki Gas Supply Company (EPA Attiki)** after a thorough evaluation process, with the purpose of upgrading its IT systems.

This new collaboration seeks to improve consumers' experience by developing the appropriate infrastructure to further support the strategic objectives of the EPA Attica and its upcoming entry into the electricity/power market. The aim is to strengthen and expand the services that EPA Attiki provides to consumers with integrated solutions, with a faster and more efficient service thus offering an overall improved experience.

Indicatively, the new information systems include CRM and product-innovation solutions, marketing, pricing and financial management, not only for the Greek but for the European market as well.

Mr. Yiannis Mitropoulos, **General Manager** of **Attiki Gas Supply Company** said: "At EPA Attiki we are working towards turning our Customer Service into a pleasant trip and a unique services and products experience. In order to achieve this we will proceed with the adoption of innovative solutions and with strategic partnerships with companies of similar values, goals and ambitions. In this context, we are pleased to announce our collaboration with a leading IT company such as **INTRASOFT International**, which we are sure will create further added value, highly beneficial for our Customers and Employees."

Mr. Alexandros Manos, **Managing Director** of **INTRASOFT International** commented: "We are very pleased to start our collaboration with **EPA Attiki**. The selection of INTRASOFT confirms our prominent position in the utilities sector as well. We are confident that the Solutions & Services we provide will meet our clients' high standards and hope that this will be the start of a long and fruitful relationship in this area."

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About INTRASOFT International:
INTRASOFT International is a leading European IT solutions and services group with a strong international presence, offering innovative and added-value solutions of the highest quality to a wide range of international and national public and private organisations. The company employs more than **1,700 highly-skilled professionals**, representing over **20 different nationalities** and mastering more than **18 languages**. With headquarters in **Luxembourg**, INTRASOFT International operates through its operational branches, subsidiaries and offices in **19 countries**: Belgium, Bulgaria, Denmark, Cyprus, Greece, Jordan,

Kenya, Moldova, Romania, Poland, Portugal, Philippines, UK, UAE, Sweden, Morocco, Australia and USA. More than **500 organisations** in **over 70 countries** worldwide (Institutions and Agencies of the European Union, National Government Organizations, Public Agencies, Financial Institutions, Telecommunication Organizations, and Private Enterprises) have chosen the company's services and solutions to fulfil their business needs. www.intrasoft-intl.com

About EPA Attiki:
Attiki Gas Supply Company operates since 2/1/2017 as the supplier of natural gas to the end customer, as per L. 4001/20111 upon the operation of the gas market. Implementing an effective business strategy, Attiki Gas Supply Company attains its mission in the natural gas trade (pipeline gas, LNG and CNG) and supply all across the Greek State. Having as principle high quality in all its practices and bearing as valuable assets its strong credibility yet friendly service, the company provides practical and cost effective solutions for all energy needs, while supporting the national effort towards social and economic prosperity. Further information can be found on http://www.aerioattikis.gr

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